

June 21, 2024

DIR to Launch New System for Public Works Contractor Registration and eCPRs

The current system will go offline today (June 21) at 8:00 PM PST. The <u>new portal</u> went live on Saturday, June 22. Support and resources will not be available until Monday, June 24.

Contractors are encouraged to get training before accessing the new system as this will ease transition to the new system.

The Department of Industrial Relations (DIR) is hosting a training webinar on Monday June 24th @ <u>12:00 PM</u>.

- Reference materials will be posted on the new <u>Support Center web page</u> on Monday, including a recording of the webinar, FAQ, videos, and a user manual.
- A live Q&A session called "<u>Office Hours</u>" is being offered on June 26; more sessions may be added later.

Questions about the new system can be directed to the DIR.

All users of the current system will need to create a new log-in in the new system. Information on public works registered Contractors will be migrated from the old system when they register using their current DIR public works registration number.

The DIR announcement is below.

From: Public Works <<u>PUBLICWORKS@LISTSERV.DIR.CA.GOV</u>> On Behalf Of DIR PublicWorks Sent: Friday, June 21, 2024 11:04 AM Subject: Register for TRAINING WEBINARs - Going Live Monday: DIR's Modernized Public Works Website Services



DIR's Modernized Public Works Website Services Are Going Live

We are excited to announce that the modernized Public Works website services will be available the morning of Monday, June 24th.

DIR Public Works is hosting upcoming **training webinars and Q&A webinar** office hours. *Webinars may be added periodically* so please check the support center link below frequently. To sign up, please follow the links below.

Please note that attendance may reach max capacity. If you are not able to join the meeting, please visit the webpage here (<u>http://dir.ca.gov/Public-Works/supportcenter.html</u>) to view the recording at the <u>Support Center</u>.

Event	Time	Audience
Introduction to the New DIR Public Works Website Services (<u>Register</u>)	Monday, June 24 12:00 PM - 2:00 PM	Contractors
Introduction to the New DIR Public Works Website Services (<u>Register</u>)	Monday, June 24 2:30 PM - 4:30 PM	Awarding Bodies
()TTICO HOURS FOR ('()NILR/('I()R (Redictor))	Wednesday, June 26 9:00 AM - 11:00 AM	Contractors
Office Hours for AWARDING BODY Questions (<u>Register</u>)	Wednesday, June 26 1:00 PM - 3:00 PM	Awarding Bodies

Please note that PWC-100, PWCR (Contractor Registration), and eCPR will be unavailable starting today, Friday, June 21st at 8:00 PM PST for the transition while we upgrade our systems. On Monday, users will be automatically redirected to the new system and will have to register new user accounts — previous logins will not work.

This major update will <u>significantly enhance the user experience of DIR's Public Works Website</u> <u>Services</u>, bringing a unified platform with new features and a modern design. If you experience technical difficulties, which are common with new platform launches, we will work to quickly resolve them.

To assist with the transition and ongoing usage of the new platform, Public Works will release a new Support Center web page that will include:

- How-to user guides.
- Recorded webinars and walkthroughs.
- Frequently Asked Questions (FAQs)

The Support Center will be accessible from the top navigation bar of the new platform, as well as the <u>Public Works homepage</u>.

As a reminder, some key changes with the new platform include:

Awarding body users will need to:

- 1. Create a new user account (logins from the current applications will not work).
- 2. Find their awarding body via a search.

3. Request to link their user account with their awarding body.

Contractor users will need to:

- 1. Create a new user account (logins from the current applications will not work).
- 2. Create a new account for their contractor, inputting their PWCR number to ensure their registration status is maintained.
- 3. Request to join projects to submit eCPRs (if not already added by awarding body).
- 4. Prime contractors can also request to add subcontractors to projects.

Thank you for your cooperation as we prepare for this exciting transition.

Christopher Kim – Assistant Chief of Public Works

Dominic Forrest – Chief of the Office of Strategic Enforcement – LETF Silvestre Rojas – Deputy Chief for the Office of the Director - Research